



# 5<sup>TH</sup> EUROPEAN SURVEY ON WORKING CONDITIONS (2010)

### **QUESTIONNAIRE**

#### Information note:

This is the <u>final master</u> questionnaire of the 5<sup>th</sup> European Working Conditions Survey (EWCS) which took place in 2010. The questionnaire was translated into 32 languages including the key minority languages of the 34 countries surveyed. Nine of the languages were used in more than one country and adapted to the cultural context when necessary.

The interviewer instructions are written in CAPITAL letters. This document also contains information about whether the questions were used in previous waves of the EWCS: the year(s) is indicated above each question.

In addition to this questionnaire, a glossary is available.

The standard conditions for use of Eurofound's research, including the 5<sup>th</sup> EWCS questionnaire, are as follows:

- 1. The original source of the data must be acknowledged in any publication/ disseminated materials in which it appears.
- 2. A copy of such published / disseminated material(s) (or URL reference in the case of online usage) must be provided for Eurofound's files and sent to Sophia MacGoris (<a href="mailto:smg@eurofound.europa.eu">smg@eurofound.europa.eu</a>) at the European Foundation for the Improvement of Living and Working Conditions, Wyattville Road, Loughlinstown, Co. Dublin, Ireland.

\* \* \*

#### Household data

(TREND 2005)

HH1. I'd like to start by asking you a few questions about your household.

Including yourself, can you please tell me how many people live in this household?

Number of people living in household:

99 - Refusal (spontaneous)

(TREND 2005)

HH2.

INTERVIEWER: NOW OBTAIN INFORMATION THAT YOU NEED TO ENTER ON HOUSEHOLD GRID ON NEXT PAGE, STARTING WITH THE RESPONDENT

- a. (INTERVIEWER: CODE GENDER OF RESPONDENT IN GRID BELOW)
- **b.** Starting with yourself, how old are you?
- c. (INTERVIEWER: SKIP FOR RESPONDENT)

#### SHOW CARD D

d. Please look at this card and tell me which of these categories describes your current situation the best?

(MODIFIED TREND 2005)

#### ннз.

INTERVIEWER: FOR SECOND HOUSEHOLD MEMBER, START WITH THE OLDEST MEMBER OF THE HOUSEHOLD. REPEAT GRID QUESTIONS A-F FOR ALL OTHER HOUSEHOLD MEMBERS.

Now thinking about the other members of your household, starting with the oldest ...

- **a.** Could you tell me whether this is a male or a female?
- **b.** How old is he/she?

#### SHOW CARD C

**c.** What is this person's relationship to you? Is he/she your ...?

#### ASK QUESTION D. ONLY FOR MEMBERS OF THE HOUSEHOLD AGED 15+YEARS

#### SHOW CARD D

**d.** And which of these categories describes the situation of this person the best?

#### ASK QUESTION. E. IF MAIN ECONOMIC ACTIVITY IS = 6 TO 10

**e.** Even those who do not have a job may do some work sometimes. Did this person work last week? An hour of paid work is enough to answer yes.

ASK QUESTION F. ONLY IF HAS A JOB (D = 1 or D=2), OR WORKED PAST WEEK (E = 1)

**f.** Is this person working on an ad hoc basis, works part time (between 10 to 30 hours a week), or works full time?

#### **HOUSEHOLD GRID**

		I	4	В	С		D			E			F											
		Cod	TIEWER: e for ondent	Age (for babies	Re	Relationship to respondent			Economic activity			Worked past week		I	Ad hoc Part time Full time									
		Male	Female	under 1, write 1)	Cod	de fi	rom	list	bel	ow			Co	de f	rom	ı list	t be	low		1 - ye 2 - no		2	- adho - part - full	time
1	Respondent	1	2	•••••									01	02 08	03 09		05		07 99					
2	Person 2	1	2		01	02	03	04	05	06		08 99	01		03 09		05	06 88	07 99	1 2	8 9	1	2 3	8 9
3	Person 3	1	2		01	02	03	04	05	06		08 99	01		03 09		05	06 88	07 99	1 2	8 9	1	2 3	8 9
4	Person 4	1	2	••••	01	02	03	04	05	06	07 88	08 99	01		03 09	04 10	05		07 99	1 2	8 9	1	2 3	8 9
5	Person 5	1	2	••••	01	02	03	04	05	06		08 99	01		03 09	04 10	05	06 88	07 99	1 2	8 9	1	2 3	8 9
6	Person 6	1	2	••••	01	02	03	04	05	06		08 99	01		03 09	04 10	05	06 88	07 99	1 2	8 9	1	2 3	8 9
7	Person 7	1	2	••••	01	02	03	04	05	06		08 99	01		03 09		05	06 88	07 99	1 2	8 9	1	2 3	8 9
8	Person 8	1	2	••••	01	02	03	04	05	06		08 99	01		03 09		05	06 88	07 99	1 2	8 9	1	2 3	8 9
9	Person 9	1	2	••••	01	02	03	04	05	06		08 99	01		03 09	04 10	05		07 99	1 2	8 9	1	2 3	8 9
10	Person 10	1	2	•••••	01	02	03	04	05	06		08 99	01		03 09	04 10	05	06 88	07 99	1 2	8 9	1	2 3	8 9

888 - DK/No opinion (spontaneous)

999 – Refusal (spontaneous)

#### C. RELATIONSHIP CODES [CARD C]

- 01 spouse/partner
- 02 son/daughter
- 03 parent, step-parent or parent in law
- 04 daughter or son in law
- 05 grandchild
- 06 brother/sister (incl. half and step siblings)
- 07 other relative
- 08 other non relative
- 88 DK/No opinion (spontaneous)
- 99- Refusal (spontaneous)

#### D. ECONOMIC ACTIVITY CODES [CARD D]:

- 01 at work as employee or employer/selfemployed
- 02 at work as relative assisting on family farm or business \*
- 03 unemployed less than 12 months
- 04 unemployed 12 months or more
- 05 unable to work due to long-term illness or disability
- 06 on child-care leave or other leave
- 07 retired
- 08 full time homemaker/ responsible for ordinary shopping and looking after the home
- 09 in full time education (at school, university, etc.) / student
- 10 other
- 88 DK/No opinion (spontaneous)
- 99 Refusal (spontaneous)
- \* If paid a formal wage or salary for work in family farm or business, code as 1 ('at work as employee')

#### E. WORKED PAST WEEK:

#### ASK ONLY IF D = CODE 6-10

- 1 yes
- 2-no
- 8 DK/No opinion (spontaneous)
- 9 Refusal
- (spontaneous)

#### F. AD HOC/ PART TIME/ FULL TIME

#### ASK ONLY IF D =1 or d=2 OR E=

- 1.
- 1 Adhoc2 – Part time (10-30 hours per week)
- $3 \hat{F}ull time$
- 8 DK/No opinion (spontaneous)
- 9 Refusal (spontaneous)

### Main Questionnaire

1 - Yes 2 - No 7 - Not applicable (spontaneous) 8 - DK/no opinion (spontaneous) 9 - Refusal (spontaneous)  REND) ASK ALL  What is the title of your main paid job? By main paid job, we mean the one where you spen most hours.  INTERVIEWER: ASK AND WRITE IN FULL DETAILS - PROBE FOR AS MUCI INFORMATION AS POSSIBLE WITH VIEW TO OBTAINING ACCURATE 4-DIGIT ISC CLASSIFICATION  88 - DK/no opinion (spontaneous)  99 - Refusal (spontaneous)  INTERVIEWER: ASK AND WRITE IN FULL DETAILS - PROBE FOR AS MUCI INFORMATION AS POSSIBLE WITH VIEW TO OBTAINING ACCURATE 4-DIGIT ISC CLASSIFICATION  INTERVIEWER: ASK AND WRITE IN FULL DETAILS - PROBE FOR AS MUCI INFORMATION AS POSSIBLE WITH VIEW TO OBTAINING ACCURATE 4-DIGIT ISC CLASSIFICATION  88 - DK/no opinion (spontaneous)	EW) ASK ALL	
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88 - DK/no opinion (spontaneous)		
	CLASSIFICATION	
	99 DV/no origina (operators)	
	99 - Refusal (spontaneous)	

#### (Q4 was deleted)

(TREND) ASK ALL

#### Q5 How old were you when you stopped full-time education?

INTERVIEWER: WRITE IN THE AGE WHEN EDUCATION WAS STOPPED THE FIRST TIME

#### Age: .....

- 77 still studying, without interruption
- 88 DK/no opinion (spontaneous)
- 99 Refusal (spontaneous)

(TREND)ASK ALL

Q6 Are you mainly ...?

#### SHOW CARD Q6 - READ OUT - ONE ANSWER ONLY!

- 1 Self-employed without employees
- 2 Self-employed with employees -----> **GO TO Q9**
- 3 Employed-----> **GO TO Q7**
- 4 Other ----> **GO TO Q9**
- 8 DK/no opinion (spontaneous) ----->**GO TO Q9**
- 9 Refusal (spontaneous) -----> **GO TO Q9**

ASK IF Q6=1

#### Q6\_1 Regarding your business, do you agree with the following statements ...

	Yes	No	DK	Refusal
A. Generally, my firm has more than one client -	1	2	8	9
B. I am paid an agreed fee on a regular, for example	1	2	8	9
monthly basis				
C. If my workload requires I could hire employees who	1	2	8	9
work for me				
D. I make the most important decisions on how to run	1	2	8	9
my business				

INTERVIEWER: IT MAY BE THE CASE THAT SOMEONE IS A SELF-EMPLOYED PERSON WITHOUT EMPLOYEES AND YET PERFORMS MOST OF HIS/HER ACTIVITY AT THE MOMENT IN ONE WORKPLACE WHERE THERE ARE OTHER WORKERS. THESE PEOPLE CAN DECIDE TO ANSWER SURVEY QUESTIONS CONSIDERING THIS WORK / WORKPLACE OR REFER TO THEIR OWN ONE-PERSON FIRM. THEY SHALL ASSESS THEMSELVES WHICH DESCRIBES BEST THEIR SITUATION.

(TREND 2005)ASK EMPLOYEES ONLY

#### Q7 What kind of employment contract do you have?

SHOW CARD Q7 – READ OUT – ONE ANSWER ONLY!
1 – An indefinite contract
ASK ONLY IF Q7=2 OR 3
(TREND) ASK EMPLOYEES ONLY <b>Q8 What is the exact duration of the contract in number of years and months?</b>
INTERVIEWER.: IF LESS THAN 1 YEAR, CODE '00' IN BOX 'YEARS' AND ENTER THE NUMBER OF MONTHS IN BOX 'MONTHS' – IF "DK/NO OPINION", CODE '88' IN BOTH BOXES. IF THE FIXED-TERM CONTRACT DOES NOT HAVE AN EXACT DURATION CODE '77' IN BOTH BOXES
Number of years:
77 – no exact duration 88 – DK/no opinion (spontaneous) 99 – Refusal (spontaneous)
Number of months:
77 - no exact duration 88 – DK/no opinion (spontaneous) 99 – Refusal (spontaneous)
(TREND) ASK ALL  Q9 What is the main activity of the company or organisation where you work?
INTERVIEWER: ASK AND WRITE IN FULL DETAILS – PROBE FOR AS MUCH INFORMATION AS POSSIBLE!

<sup>88 –</sup> DK/no opinion (spontaneous) 99 – Refusal (spontaneous)

(TREND 2005)ASK ALL Q10 Are you working in the?
1 – private sector 2 – public sector 3 – joint private-public organisation or company 4 – not-for-profit sector, NGO 5 – other  8 – DK/no opinion (spontaneous) 9 – Refusal (spontaneous)
9 – Refusal (spontaneous)
(MODIFIED TREND)ASK ALL SHOW CARD Q11
Q11 How many people in total work at your workplace (at the local site)?
01 – 1 (interviewee works alone) 02 – 2-4 03 – 5-9 04 – 10-49 05 – 50-99 06 – 100-249 07 – 250-499 08 – 500 and over  88 – DK/no opinion (spontaneous) 99 – Refusal (spontaneous)
(TREND) ASK ALL Q12 How many years have you been in your company or organisation?
INTERVIEWER: CLARIFY IF NEEDED: BY COMPANY WE MEAN THE ORGANISATION AS A WHOLE AND NOT THE LOCAL UNIT
Number of years:
00 - if less than 1 year 77 - Not applicable 88 - DK/no opinion (spontaneous) 99 - Refusal (spontaneous)

(NEW) ASK ALL

#### Q13 Immediately before this job, in your main activity were you?

INTERVIEWER: IF IN EDUCATION AND WORKED PART TIME, CODE "6" IN "EDUCATION" – RESPONDENT CAN REFER TO HIS/HER PREVIOUS STATUS IN CURRENT WORKPLACE

#### SHOW CARD Q13 - READ OUT - ONE ANSWER ONLY!

- 1 employed with an indefinite contract
- 2 employed with a fixed term contract
- 3 employed with a temporary employment agency contract
- 4 self-employed
- 5 unemployed
- 6 -in education or training
- 7 other
- 8 DK/no opinion (spontaneous)
- 9 Refusal (spontaneous)

(NEW) ASK ALL

### Q14 If you compare your current situation with that of January 2009, have you experienced a change in the following aspects of your work?

#### SHOW CARD Q14 WITH SCALE -READ OUT 'A' - 'B'

	Increase	No change	Decrease	DK/NA	Refusal
A - The number of hours you work per week?	3	2	1	8	9
B - Your salary or income?	3	2	1	8	9

(NEW) ASK ALL

### Q15 During the last 3 years have the following changes occurred at your current workplace which affected your immediate working environment?

#### READ OUT 'A' - 'B'

	Yes	No	DK	Refusal
A - New processes or technologies were introduced	1	2	8	9
B - Substantial restructuring or reorganisation was carried out	1	2	8	9

(NEW) ASK ALL

#### Q16 At your place of work are workers with the same job title as you ...?

- 1 Mostly men
- 2 Mostly women
- 3 More or less equal numbers of men and women
- 4 Nobody else has the same job title
- 8 DK/no opinion (spontaneous)
- 9 Refusal (spontaneous)

(TREND)ASK ALL Q17 How many people work under your supervision, for whom pay increases, bonuses or promotion depend directly on you? ...... Number of people: 0000 - none8888- DK/no opinion (spontaneous) 9999 – Refusal (spontaneous) (TREND) ASK ALL Q18 How many hours do you usually work per week in your main paid job? INTERVIEWER: EXCLUDING LUNCH BREAK AND EXCLUDING TIME SPENT TRAVELLING TO AND FROM WORK - IF 30 MINUTES OR MORE, ROUND UP TO NEXT HOUR Number of hours per week: ..... 888 – DK/no opinion (spontaneous) 999 – Refusal (spontaneous) (NEW) ASK ALL O19 Provided that you could make a free choice regarding your working hours and taking into account the need to earn a living: how many hours per week would you prefer to work at present? Number of hours per week: ..... 777- The same number of hours as currently (spontaneous) 888 – DK/no opinion (spontaneous) 999 – Refusal (spontaneous) (TREND 2005)ASK ALL O20 How many days per week do you usually work in your main paid job? Number of days per week: ..... 8 – DK/no opinion (spontaneous) 9 – Refusal (spontaneous)

(MODIFIED TREND 2005) ASK ALL

Q21 Besides your main paid job, do you have any other paid job(s)? (IF YES) Is it / are they ....?

SHOW CARD 021 - READ OUT - ONE ANSWER ONLY!

1 – No other paid job>	GO TO Q23
2 - Yes, regular>	CONTINUE WITH Q22
3 - Yes, occasional>	GO TO Q23
4 - Other (spontaneous)>	· GO TO Q23

8 - DK/no opinion (spontaneous) -----> GO TO Q23

9 - Refusal (spontaneous) -----> **GO TO Q23** 

(TREND 2005)ASK IF Q21=2

999 - Refusal (spontaneous)

### Q22 How many hours a week on average do you work in job(s) other than your main paid job?

INTERVIEWER.: IF 30 MINUTES OR MORE, ROUND UP TO THE NEXT HOUR			
	_		
Number of hours:			
888 –DK/no opinion (spontaneous)		•	

INTERVIEWER: READ OUT

#### From now onwards all the questions refer to the main paid job.

(TREND) ASK ALL

Q23 Please tell me, using the following scale, are you exposed at work to ...?

READ OUT –ROTATE – MARK IN COLUMN "R" WHERE YOU START ASKING WITH AN "X" MARK

#### SHOW CARD Q23 WITH SCALE - ONE ANSWER ONLY PER LINE!

R COLUMN "R" WHERE YOU START	All of the time	Almost all of the time	Around 3/4 of the time	Around half of the time	Around 1/4 of the time	Almost	Never	DK	Refusal
A - Vibrations from hand tools, machinery, etc. (TREND)	1	2	3	4	5	6	7	8	9
B - Noise so loud that you would have to raise your voice to talk to people (TREND)	1	2	3	4	5	6	7	8	9
C - High temperatures which make you perspire even when not working (TREND)	1	2	3	4	5	6	7	8	9
D - Low temperatures whether indoors or outdoors (TREND)	1	2	3	4	5	6	7	8	9
E - Breathing in smoke, fumes (such as welding or exhaust fumes), powder or dust (such as wood dust or mineral dust) etc.  (TREND 2005)	1	2	3	4	5	6	7	8	9
F - Breathing in vapours such as solvents and thinners (TREND 2005)	1	2	3	4	5	6	7	8	9
G - Handling or being in skin contact with chemical products or substances (TREND 2005)	1	2	3	4	5	6	7	8	9
H - Tobacco smoke from other people (TREND 2005)	1	2	3	4	5	6	7	8	9
I - Handling or being in direct contact with materials which can be infectious, such as waste, bodily fluids, laboratory materials, etc (TREND 2005)	1	2	3	4	5	6	7	8	9

#### (MODIFIED TREND) ASK ALL

#### Q24 Please tell me, using the same scale, does your main paid job involve ...?

READ OUT –ROTATE – MARK IN COLUMN "R" WHERE YOU START ASKING WITH AN "X" MARK

#### SHOW SAME CARD (Q23) WITH SCALE - ONE ANSWER ONLY PER LINE!

R	READ OUT –ROTATE – MARK IN COLUMN "R" WHERE YOU START ASKING WITH AN "X" MARK	All of the time	Almost all of the time	Around 3/4 of the time	Around half of the time	Around 1/4 of the time	Almost	Never	DK	Refusal
_	A – Tiring or painful positions (TREND)	1	2	3	4	5	6	7	8	9
_	B – Lifting or moving people (TREND 2005)	1	2	3	4	5	6	7	8	9
_	C - Carrying or moving heavy loads (TREND)	1	2	3	4	5	6	7	8	9
	D - Standing (MODIFIED TREND)	1	2	3	4	5	6	7	8	9
	E - Repetitive hand or arm movements (TREND)	1	2	3	4	5	6	7	8	9
	F - Dealing directly with people who are not employees at your workplace such as customers, passengers, pupils, patients, etc (TREND)	1	2	3	4	5	6	7	8	9
	G - Handling angry clients? (NEW)	1	2	3	4	5	6	7	8	9
_	H - Working with computers: PCs, network, mainframe (TREND)	1	2	3	4	5	6	7	8	9
_	I - Using internet / email for professional purposes (TREND 2005)	1	2	3	4	5	6	7	8	9

(NEW) ASK ALL

### Q25 Does your work involve visiting customers, patients, clients or working at their premises or in their home?

1 – Yes	
2 – No	

9 – Refusal (spontaneous)

<sup>8 -</sup> DK/no opinion (spontaneous)

### Q26 Where is your main place of work?

SHOW CARD Q26 - READ OUT - ONE ANSWER ONL	Y!				
1 - My employers' /my own business' premises (office, face 2 - Clients' premises 3 - A car or another vehicle 4 - An outside site (construction site, agricultural field, stre 5 - My own home 6 - Other 8 - DK/no opinion (spontaneous) 9 - Refusal (spontaneous)	•		ool, etc.)		
(NEW) ASK ALL  Q27 You mentioned that your main place of work is [A] other location in the past 3 months?  SHOW CARD Q26 - READ OUT FROM 'A' TO 'E'- ON					ed in any
SHOW CHAD Q20 - READ OUT I ROM A TO E - OF	L TIND	W LIC I	LIC LITY		
	Yes	No	DK	Refusal	
A My employers'/my own business' premises (office, factory, shop, school, etc.)	1	2	8	9	
B Clients' premises	1	2	8	9	
C A car or another vehicle	1	2	8	9	
D An outside site (construction site, agricultural field, streets of a city)	1	2	8	9	
E My own home	1	2	8	9	
F Other	1	2	8	9	
(NEW) ASK ALL <b>Q28 Does your job ever require that you wear personal</b> 1 - Yes> CONTINUE V  2 - No> GO TO Q30  8 - DK/no opinion (spontaneous)> GO TO Q30  9 - Refusal (spontaneous)> GO TO Q30		_	iipment'	?	
IF Q28=1 (YES TO PERSONAL PROTECTIVE EQUIPM	IENT)				
(NEW) ASK IF Q28=1  Q29 Do you always use it when it is required?  1 - Yes  2 - No  8 - DK/no opinion (spontaneous)  9 - Refusal (spontaneous)					

Q30 Regarding the health and safety risks related to performance of your job, how would you say you are?	well informed
<ul><li>1 - Very well informed</li><li>2 - Well informed</li><li>3 - Not very well informed</li></ul>	
4 - Not at all well informed	
8 - DK/no opinion (spontaneous) 9 - Refusal (spontaneous)	
(TREND) ASK ALL	
Q31 In total, how many minutes per day do you usually spend travelling from home back?	to work and
Number minutes per day:	
000 – Not relevant (not applicable) 888 - DK/no opinion (spontaneous) 999 - Refusal (spontaneous)	
(TREND) ASK ALL  Q32 Normally, how many times a month do you work at night, for at least 2 hours between and 05.00 am?	veen 10.00 pm
Number of nights per month:	
00 - Never 88 - DK/no opinion (spontaneous) 99 - Refusal (spontaneous)	
(TREND) ASK ALL  Q33 And how many times a month do you work in the evening, for at least 2 hours bet and 10.00 pm?	ween 6.00 pm
Number of evenings per month:	
00 - Never	
88 - DK/no opinion (spontaneous) 99 - Refusal (spontaneous)	
(TREND) ASK ALL Q34 And how many times a month do you work on Sundays?	
Number of Sundays per month:	
00 - Never	
88 - DK/no opinion (spontaneous) 99 - Refusal (spontaneous)	

#### Q35 And how many times a month do you work on Saturdays?

Number of Saturdays per month:	

- 00 Never
- 88 DK/no opinion (spontaneous)
- 99 Refusal (spontaneous)

(TREND) ASK ALL

#### Q36 And how many times a month do you work more than 10 hours a day?

Number of times the person works more than 10 hours a day: .....

- 00 Never
- 88 DK/no opinion (spontaneous)
- 99 Refusal (spontaneous)

(MODIFIED TREND)ASK ALL

Q37 Do you work...?

#### READ OUT FROM 'A' TO 'F'

	Yes	No	DK	Refusal
A -The same number of hours every day	1	2	8	9
B - The same number of days every week	1	2	8	9
C- The same number of hours every week (NEW)	1	2	8	9
D - Fixed starting and finishing times	1	2	8	9
E - On call (NEW)	1	2	8	9
F - Shifts	1	2	8	9

IF Q37\_F "SHIFTS"=1 "YES" GO TO Q38, ALL OTHERS GO TO Q39

(TREND 2005)ASK IF Q37\_F=1

#### Q38 Do you work...?

#### SHOW CARD Q38 - READ OUT - ONE ANSWER ONLY!

- 1 daily split shifts (with a break of at least 4 hours in between)
- 2 permanent shifts (morning, afternoon or night)
- 3 alternating / rotating shifts
- 4 Other (spontaneous)
- 8 DK/no opinion (spontaneous)
- 9 Refusal (spontaneous)

### Q39 How are your working time arrangements set?

1 - They are set by the company / organisation with no possibility for changes
2 - You can choose between several fixed working schedules determined by the company/organisation> CONTINUE WITH Q40 3 - You can adapt your working hours within certain limits (e.g. flexitime)> GO TO Q41 4 - Your working hours are entirely determined by yourself> GO TO Q41 8 - DK/no opinion (spontaneous)> GO TO Q41 9 - Refusal (spontaneous)> GO TO Q41  (TREND 2005) ASK IF Q39=1 OR 2 Q40 Do changes to your work schedule occur regularly? (IF YES) How long before are you informed
schedules determined by the company/organisation> CONTINUE WITH Q40  3 - You can adapt your working hours within certain limits (e.g. flexitime)> GO TO Q41  4 - Your working hours are entirely determined by yourself> GO TO Q41  8 - DK/no opinion (spontaneous)> GO TO Q41  9 - Refusal (spontaneous)> GO TO Q41  (TREND 2005) ASK IF Q39=1 OR 2  Q40 Do changes to your work schedule occur regularly? (IF YES) How long before are you informed
3 - You can adapt your working hours within certain limits (e.g. flexitime)> GO TO Q41  4 - Your working hours are entirely determined by yourself> GO TO Q41  8 - DK/no opinion (spontaneous)> GO TO Q41  9 - Refusal (spontaneous)> GO TO Q41  (TREND 2005) ASK IF Q39=1 OR 2  Q40 Do changes to your work schedule occur regularly? (IF YES) How long before are you informed
4 - Your working hours are entirely determined by yourself> GO TO Q41 8 - DK/no opinion (spontaneous)> GO TO Q41 9 - Refusal (spontaneous)> GO TO Q41  (TREND 2005) ASK IF Q39=1 OR 2 Q40 Do changes to your work schedule occur regularly? (IF YES) How long before are you informed
8 - DK/no opinion (spontaneous)> GO TO Q41 9 - Refusal (spontaneous)> GO TO Q41  (TREND 2005) ASK IF Q39=1 OR 2  Q40 Do changes to your work schedule occur regularly? (IF YES) How long before are you informed
9 - Refusal (spontaneous)> GO TO Q41  (TREND 2005) ASK IF Q39=1 OR 2  Q40 Do changes to your work schedule occur regularly? (IF YES) How long before are you informed
(TREND 2005) ASK IF Q39=1 OR 2  Q40 Do changes to your work schedule occur regularly? (IF YES) How long before are you informed
Q40 Do changes to your work schedule occur regularly? (IF YES) How long before are you informed
Q40 Do changes to your work schedule occur regularly? (IF YES) How long before are you informed
SHOW CARD Q40 - READ OUT - ONE ANSWER ONLY!
1 - No
2 - Yes, the same day
3 - Yes, the day before
4 - Yes, several days in advance
5 - Yes, several weeks in advance
6 - Other (spontaneous) 8 - DK/no opinion (spontaneous)
9 - Refusal (spontaneous)
(TREND 2005) ASK ALL
Q41 In general, do your working hours fit in with your family or social commitments outside work
very well, well, not very well or not at all well?
1 - Very well 2 - Well
3 - Not very well
4 - Not at all well
8 - DK/no opinion (spontaneous)
9 - Refusal (spontaneous)
(NEW)ASK ALL
Q42 Over the last 12 months how often has it happened to you that you have worked in your free time in order to meet work demands?
READ OUT
1 Nearly every day
1 – Nearly every day 2 – Once or twice a week
3 – Once or twice a month
4 – Less often
<u>5 – Never</u>
8 – DK/no opinion (spontaneous) 9 – Refusal (spontaneous)
7 – Not applicable 8 – DK/no opinion (spontaneous)

(NEW)ASK ALL

### Q43. Would you say that for you arranging to take an hour or two off during working hours to take care of personal or family matters is ...?

- 1- Not difficult at all
- 2 Not too difficult
- 3– Somewhat difficult
- 4 Very difficult
- 8 DK/no opinion (spontaneous)
- 9 Refusal (spontaneous)

(TREND)ASK ALL

#### Q44 Please tell me, does your job involve short repetitive tasks of less than ...?

INTERVIEWER: READ OUT 'A'-'B' – IF NECESSARY, SPECIFY THAT WE MEAN TASKS AND NOT MOVEMENTS SUCH AS CLICKING THE MOUSE BUTTON!

	Yes	No	DK	Refusal
A – 1 minute	1	2	8	9
B- 10 minutes	1	2	8	9

(TREND) ASK ALL

#### Q45 And, does your job involve ...?

#### SHOW CARD Q45 WITH SCALE –ONE ANSWER ONLY PER LINE!

	READ OUT –ROTATE – MARK IN	All of	Almost	Around	Around	Around	Almost			
R	COLUMN "R" WHERE YOU START	the	all of the	3/4 of the	half of	1/4 of the	never	Never	DK	Refusal
	ASKING WITH AN "X" MARK	time	time	time	the time	time	IIC V CI			
	A – working at very high speed	1	2	3	4	5	6	7	8	9
	B- working to tight deadlines	1	2	3	4	5	6	7	8	9

(TREND)ASK ALL

#### Q46 On the whole, is your pace of work dependent, or not, on ...?

#### READ OUT FROM 'A' TO 'E'

	Yes	No	DK	Refusal	Not Applicable
A – the work done by colleagues	1	2	8	9	
B – direct demands from people such as customers, passengers, pupils, patients, etc.	1	2	8	9	
C – numerical production targets or performance targets	1	2	8	9	
D – automatic speed of a machine or movement of a product	1	2	8	9	
E – the direct control of your boss	1	2	8	9	7

#### (TREND)ASK ALL

#### Q47 How often do you have to interrupt a task you are doing in order to take on an unforeseen task?

#### SHOW CARD Q47 - READ OUT - ONE ANSWER ONLY!

- 1 Very often -----> **CONTINUE WITH Q48**
- 2 Fairly often -----> **CONTINUE WITH Q48**
- 3 Occasionally -----> **CONTINUE WITH Q48**
- 4 Never -----> **GO TO Q49**
- 8 DK/no opinion (spontaneous) --> GO TO Q49
- 9 Refusal (spontaneous) -----> **GO TO Q49**

(TREND) ASK IF Q47=1 OR 2 OR 3

Q48 For your work, are these interruptions...

#### SHOW CARD Q48 – READ OUT – ONE ANSWER ONLY!

- 1 Disruptive
- 2 Without consequences
- 3 Positive
- 8 DK/no opinion (spontaneous)
- 9 Refusal (spontaneous)

(MODIFIED TREND) ASK ALL

Q49 Generally, does your main paid job involve ...?

READ OUT FROM 'A' TO 'F'

	Yes	No	DK	Refusal
A – meeting precise quality standards	1	2	8	9
B – assessing yourself the quality of your own work	1	2	8	9
C – solving unforeseen problems on your own	1	2	8	9
D – monotonous tasks	1	2	8	9
E – complex tasks	1	2	8	9
F – learning new things	1	2	8	9

(MODIFIED TREND)ASK ALL

Q50 Are you able to choose or change ... ?

READ OUT FROM 'A' TO 'C'

	Yes	No	DK	Refusal
A – your order of tasks	1	2	8	9
B – your methods of work	1	2	8	9
C – your speed or rate of work	1	2	8	9

(TREND) ASK ALL

### Q51 For each of the following statements, please select the response which best describes your work situation.

SHOW CARD Q51 WITH SCALE – READ OUT FROM 'A' TO 'P' – ONE ANSWER ONLY PER LINE!

	Always	Most of the time	Some- times	Rarely	Never	DK	Refusal	Not Applicable
A -Your colleagues help and support you (MODIFIED TREND)	1	2	3	4	5	8	9	7
B – [ASK EMPLOYEE ONLY, Q6=3] Your manager helps and supports you (MODIFIED TREND)	1	2	3	4	5	8	9	7
C – You are consulted before targets for your work are set (NEW)	1	2	3	4	5	8	9	7
D- You are involved in improving the work organisation or work processes of your department or organisation (NEW)	1	2	3	4	5	8	9	7
E - You have a say in the choice of your working partners (MODIFIED TREND)	1	2	3	4	5	8	9	7
F – You can take a break when you wish (MODIFIED TREND)	1	2	3	4	5	8	9	
G – You have enough time to get the job done (TREND)	1	2	3	4	5	8	9	
H – Your job gives you the feeling of work well done (TREND 2005)	1	2	3	4	5	8	9	
I - You are able to apply your own ideas in your work (TREND 2005)	1	2	3	4	5	8	9	
J – You have the feeling of doing useful work (TREND 2005)	1	2	3	4	5	8	9	
K – You know what is expected of you at work (NEW)	1	2	3	4	5	8	9	
L – Your job involves tasks that are in conflict with your personal values (NEW)	1	2	3	4	5	8	9	
M – You get emotionally involved in your work (NEW)	1	2	3	4	5	8	9	
N- You experience stress in your work (NEW)	1	2	3	4	5	8	9	
O – You can influence decisions that are important for your work (NEW)	1	2	3	4	5	8	9	
P – Your job requires that you hide your feelings (NEW)	1	2	3	4	5	8	9	

#### Q52. If you make mistakes in your work, could it cause ...

#### READ OUT 'A' - 'B', SHOW CARD Q51 WITH SCALE

	Always	Most of the time	Sometimes	Rarely	Never	DK	Refusal
A - Physical injury to other people?	1	2	3	4	5	8	9
B - Financial loss to your company?	1	2	3	4	5	8	9

(TREND 2005)ASK ALL

#### Q53 Does your job involve rotating tasks between yourself and colleagues?

- 1 Yes -----> **CONTINUE WITH Q54**
- 2 No ----> **GO TO Q56**
- 8 DK/no opinion (spontaneous) -- > GO TO Q56
- 9 Refusal (spontaneous) -----> **GO TO Q56**

(TREND 2005) ASK ALL IF Q53=1

#### Q54 Do the tasks require different skills?

- 1 Yes
- 2 No
- 8 DK/no opinion (spontaneous)
- 9 Refusal (spontaneous)

(TREND 2005, MODIFIED TREND) ASK IF Q53=1

#### Q55 Who decides the division of the tasks?

READ OUT 'A' - 'B'

	Yes	No	DK	Refusal
A – Your boss / manager	1	2	8	9
B - They are decided by people who are rotating tasks	1	2	8	9

<b>ASK</b>	ΔΙΙ		
AOL	ALL		

(NEW) ASK ALL

#### Q56 Do you work in a group or team that has common tasks and can plan its work?

- 1 Yes, always in the same one -----> **CONTINUE WITH Q57**
- 2 Yes, in several -----> **CONTINUE WITH Q57**
- 3 I do not work in such a team or group --- > GO TO INSTRUCTION BEFORE Q58
- 8 DK/no opinion (spontaneous)-----> GO TO INSTRUCTION BEFORE Q58
- 9 Refusal (spontaneous) -----> GO TO INSTRUCTION BEFORE Q58

#### (NEW)ASK IF Q56=1 OR 2

#### Q57 For the team in which you work mostly, do the members decide by themselves...?

#### READ OUT FROM 'A' TO 'C'

	Yes	No	DK	Refusal
A on the division of tasks	1	2	8	9
B who will be head of the team	1	2	8	9
C the timetable of the work	1	2	8	9

#### Q58 AND Q59 TO EMPLOYEES ONLY!

(NEW) ASK EMPLOYEE ONLY

Q58 In general, your immediate manager / supervisor ....

#### READ OUT FROM 'A' TO 'E'

	Yes	No	DK	Refusal
A - Provides you with feedback on your work	1	2	8	9
B - Respects you as a person	1	2	8	9
C –Is good at resolving conflicts	1	2	8	9
D - Is good at planning and organising the work	1	2	8	9
E - Encourages you to participate in important decisions	1	2	8	9

#### (TREND) ASK EMPLOYEE ONLY

#### Q59 Is your immediate boss a man or a woman?

1		٨	man
	_	$\boldsymbol{A}$	шап

- 2 A woman
- 7 Not applicable (spontaneous)
- 8 DK/no opinion (spontaneous)
- 9 Refusal (spontaneous)

ASK AI	L
--------	---

(MODIFIED TREND) ASK ALL

Q60 Which of the following alternatives would best describe your skills in your own work?

#### SHOW CARD Q60 - READ OUT - ONE ANSWER ONLY!

- 1 I need further training to cope well with my duties
- 2 My present skills correspond well with my duties
- 3 I have the skills to cope with more demanding duties
- 8 DK/no opinion (spontaneous)
- 9 Refusal (spontaneous)

(TREND 2005)ASK ALL

### Q61 Over the past 12 months, have you undergone any of the following types of training to improve your skills or not?

#### READ OUT FROM 'A' TO 'C'

	Yes	No	DK	Refusal
A - Training paid for or provided by your employer or by yourself if self-employed	1	2	8	9
B - Training paid for by yourself	1	2	8	9
C - On-the-job training (co-workers, supervisors)	1	2	8	9

IF YES TO Q61A

(NEW) ASK IF Q61A=1

### Q61\_1 Do you agree or disagree with the following statements describing some aspects of the training?

READ OUT FROM 'A' TO 'C'

IN CASE OF SEVERAL TRAININGS, ASK ABOUT THE LAST ONE!	Agree	Disagree	DK	Refusal
A - The training has helped me improve the way I work	1	2	8	9
B - I feel that my job is more secure because of my training	1	2	8	9
C - I feel my prospects for future employment are better	1	2	8	9

#### IF NO TO Q61A (ASK EMPLOYEES ONLY)

(NEW) ASK IF Q61A=2 AND EMPLOYEE ONLY

Q61\_2 Did you ask for training to be provided for you?

I - Yes			
2 - No			

- 8-DK/no opinion (spontaneous)
- 9 Refusal (spontaneous)

# INTERVIEWER, QUESTIONS Q62, Q63 AND Q64 SHOULD BE ASKED TO EMPLOYEES ONLY! I.E. THOSE WHO ANSWERED "3" TO Q6

(MODIFIED TREND) ASK EMPLOYEE ONLY

Q62 Over the past 12 months, have you ...?

9 - Refusal (spontaneous)

READ OUT 'A' - 'B'

INTERVIEWER: EMPLOYEE REPRESENTATIVES CAN BE AN UNION OFFICER OR ANY OTHER KIND OF EMPLOYEE REPRESENTATIVE; THEY MAY ALSO COME FROM OUTSIDE THE WORKPLACE.

	Yes	No	DK	Refusal
A - Been subject to formal assessment of your work performance?  (MODIFIED TREND)	1	2	8	9
$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$	1	2	8	9

(1102 22 222 2111112 )				
(NEW)ASK EMPLOYEE ONLY				
Q63. At your workplace is there an employee acting as an employee	e represe	ntative?		
1 - Yes 2 - No				
8 – DK/no opinion (spontaneous) 9 - Refusal (spontaneous)				
(NEW) ASK EMPLOYEE ONLY  Q64. At your workplace, does management hold meetings in v about what is happening in the organisation?	vhich you	can exp	ress your	views
1 - Yes 2 - No				
8 – DK/no opinion (spontaneous)				

#### ASK ALL!

(MODIFIED TREND) ASK ALL

#### Q65 Over the past 12 months, have you been subjected at work to ...

#### READ OUT FROM 'A' TO 'G'

	Yes	No	DK	Refusal
A - age discrimination	1	2	8	9
B - discrimination linked to race, ethnic background or colour (MODIFIED TREND)	1	2	8	9
C - discrimination linked to nationality	1	2	8	9
D - discrimination on the basis of your sex (MODIFIED TREND)	1	2	8	9
E - discrimination linked to religion	1	2	8	9
F - discrimination linked to disability	1	2	8	9
G - discrimination linked to sexual orientation	1	2	8	9

(TREND) ASK ALL

(	)66	Do	you	think	your	health	$\mathbf{or}$	safety	is at	risk	because of	your	work?

1 - Yes		
2 - No		

(TREND 2005) ASK ALL

#### Q67 Does your work affect your health, or not?

1 – Yes, mainly positively	

2 – Yes, mainly negatively

<u>3</u> – No

8 - DK/no opinion (spontaneous)

9 - Refusal (spontaneous)

(NEW) ASK ALL

#### Q68 How is your health in general? Would you say it is ...

1 – Very good	
2 - Good	

3 - Fair

4 - Bad

5 – Very bad 8 - DK/no opinion (spontaneous)

9 - Refusal (spontaneous)

<sup>8 -</sup> DK/no opinion (spontaneous)

<sup>9 -</sup> Refusal (spontaneous)

#### Q69 Over the last 12 months, did you suffer from any of the following health problems?

#### SHOW CARD Q69 - READ OUT FROM 'A' TO 'M' - ONE ANSWER PER LINE!

	Yes	No	DK	Refusal
A - hearing problems	1	2	8	9
B - skin problems	1	2	8	9
C - backache	1	2	8	9
D- muscular pains in shoulders, neck and/or upper limbs (MODIFIED TREND)	1	2	8	9
E – muscular pains in lower limbs (hips, legs, knees, feet etc.) (MODIFIED TREND)	1	2	8	9
F - headaches, eyestrain (MODIFIED TREND)	1	2	8	9
G - stomach ache	1	2	8	9
H – respiratory difficulties	1	2	8	9
I – cardiovascular diseases (MODIFIED TREND)	1	2	8	9
J – injury(ies)	1	2	8	9
K - depression or anxiety (MODIFIED TREND)	1	2	8	9
L - overall fatigue (MODIFIED TREND)	1	2	8	9
M - Insomnia or general sleep difficulties (MODIFIED TREND)	1	2	8	9
N - other (SPONTANEOUS)	1	2	8	9

(MODIFIED TREND)ASK ALL

# Q70 [formerly Q65] Over the last month, during the course of your work have you been subjected to

### READ OUT FROM 'A' TO 'C'

	Yes	No	DK	Refusal
A - verbal abuse?	1	2	8	9
B – unwanted sexual attention?	1	2	8	9
C - threats and humiliating behaviour?	1	2	8	9

(MODIFIED TREND) ASK ALL

### Q71 [formerly Q65] And over the past 12 months, during the course of your work have you been subjected to

#### READ OUT FROM 'A' TO 'C'

	Yes	No	DK	Refusal
A – physical violence (MODIFIED TREND)	1	2	8	9
B – bullying /harassment	1	2	8	9
C – sexual harassment	1	2	8	9

Q72 Over the past 12 months how many days in total were you absent from we health problems?	ork for reasons of
Number of working days:	
888 - DK/no opinion (spontaneous) 999 - Refusal (spontaneous) 000 - None	
INTERVIEWER, QUESTION Q73 SHOULD BE ASKED ONLY FROM THOSE WHO AT LEAST 1 DAY IN Q72.	O ANSWERED
(MODIFIED TREND)  Q73 Of the days of absence indicated above, can you indicate how many days were accident or accidents at work?	attributable to an
INTERVIEWER, PLEASE CLARIFY IF THE ACCIDENT(S) HAPPENED AT WORK ACCIDENT(S) AT WORK SHOULD BE INCLUDED HERE	K, ONLY
Number of working days:	
(NEW) ASK ALL Q74 Over the past 12 months did you work when you were sick?	
1 - Yes 2 - No	
7- I was not sick (spontaneous) 8 - DK/no opinion (spontaneous) 9 - Refusal (spontaneous)	
(IF YES) Number of working days:	
ASK ONLY IF RESPONDENT IS BELOW 60 YEARS OF AGE.	]
(TREND)  Q75 Do you think you will be able to do the same job you are doing now when you a	are 60 years old?
1 - Yes, I think so 2 - No, I don't think so 3 - I wouldn't want to 8 - DK/no opinion (spontaneous)	
9 - Refusal (spontaneous)	

ACITI		
ASK	ALL.	,

(TREND) ASK ALL

### Q76 On the whole, are you very satisfied, satisfied, not very satisfied or not at all satisfied with working conditions in your main paid job?

- 1 Very satisfied
- 2 Satisfied
- 3 Not very satisfied
- 4 Not at all satisfied
- 8 DK/no opinion (spontaneous)
- 9 Refusal (spontaneous)

(TREND) ASK ALL

# Q77 How much do you agree or disagree with the following statements describing some aspects of your job?

#### SHOW CARD Q77 WITH SCALE - READ OUT FROM 'A' TO 'G' - ONE ANSWER PER LINE!

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not applicable (spontan- eous)	DK (spontan- eous)	Refusal (spontan- eous)
A - I might lose my job in the next 6 months	5	4	3	2	1	7	8	9
B - I am well paid for the work I do	5	4	3	2	1	7	8	9
C - My job offers good prospects for career advancement	5	4	3	2	1	7	8	9
D - I feel 'at home' in this organisation	5	4	3	2	1	7	8	9
E - I have very good friends at work	5	4	3	2	1	7	8	9
F - If I were to lose or quit my current job, it would be easy for me to find a job of similar salary (NEW)	5	4	3	2	1	7	8	9
G – The organisation I work for motivates me to give my best job performance (NEW)	5	4	3	2	1	7	8	9

### Demographics

(MODIFIED TREND)

#### EF1 What is the highest level of education or training that you have successfully completed?

Note: LFS question; additional explanation of ISCED classification and correspondence to local qualifications will be provided in each country

- 1 No education
- 2 Primary education (ISCED 1)
- 3 Lower secondary education (ISCED 2)
- 4 Upper secondary education (ISCED 3)
- 5 Post-secondary including pre-vocational or vocational education but not tertiary (ISCED 4)
- 6 Tertiary education first level (ISCED 5)
- 7 Tertiary education advanced level (ISCED 6)
- 9 Refusal (spontaneous)

(MODIFIED TREND)

#### EF2 In general, how often are you involved in any of the following activities outside work?

#### SHOW CARD EF2 WITH SCALE- READ OUT – ONE ANSWER PER LINE!

INTERVIEWER: IF FOR ANY OF THE ITEMS FROM 'A' TO 'H' IN QUESTION EF2 THE ANSWER IS "everyday for 1 hour or more", CONTINUE WITH EF3.

(EF2A-EF2H=1 CONTINUE WITH EF3)

#### EF3 How many hours per day are you involved in any of the following activities outside work?

					<b>\</b>								
		EF2										EF3	
	Everyday for 1	hour or more	Everyday or every second day for less than 1 hour	Once or twice a week	Once or twice a month	Once or twice a year	Never	Not applicable	DK	Refu sal	Number of hours	DK	Refu sal
A - Voluntary or charitable activity	1		2	3	4	5	6		8	9		88	99
B - Political/trade union activity	1		2	3	4	5	6		8	9		88	99
C - Caring for and educating your children, grandchildren	1		2	3	4	5	6	7	8	9		88	99
D - Cooking and housework	1		2	3	4	5	6		8	9		88	99
E - Caring for elderly/disabled relatives	1		2	3	4	5	6	7	8	9		88	99
F - Taking a training or education course	1		2	3	4	5	6		8	9		88	99
G - Sporting, cultural or leisure activity outside your home	1		2	3	4	5	6		8	9		88	99
H - gardening and repairs (NEW)	1		2	3	4	5	6		8	9		88	99

(NEW)

EF4 Please indicate for each of the five statements which is the closest to how you have been feeling over the last two weeks.

SHOWCARD EF4 WITH SCALE - READ OUT FROM 'A' TO 'E' - ONE ANSWER PER LINE										
	All of the time	Most of the time	More than half of the time	Less than half of the time	Some of the time	At no time	DK	Refusal		
A - I have felt cheerful and in good spirits	1	2	3	4	5	6	8	9		
B - I have felt calm and relaxed	1	2	3	4	5	6	8	9		
C - I have felt active and vigorous	1	2	3	4	5	6	8	9		
D - I woke up feeling fresh and rested	1	2	3	4	5	6	8	9		
E - My daily life has been filled with things that interest me	1	2	3	4	5	6	8	9		

(MODIFIED TREND)

EF5 Are you, in your household, the person who contributes the most to the household income?

- 1 Yes
- 2 No
- 3 All equally (SPONTANEOUS)
- 8 DK/no opinion (spontaneous)
- 9 Refusal (spontaneous)

(NEW)

EF6 Thinking of your household's total monthly income, is your household able to make ends meet...?

SHOW CARD EF6 - READ OUT - ONLY ONE ANSWER POSSIBLE!

- 1 Very easily
- 2 Easily
- 3 Fairly easily
- 4 With some difficulty
- 5 With difficulty
- 6 With great difficulty
- 8 DK/no opinion (spontaneous)
- 9 Refusal (spontaneous)

# INTERVIEWER, QUESTIONS EF7 SHOULD BE ASKED TO EMPLOYEES ONLY! I.E. THOSE WHO ANSWERED "3" TO Q6

(MODIFIED TREND)

#### EF7 thinking about your earnings from your main job, what do they include?

#### SHOW CARD EF7 - READ OUT FROM 'A' TO 'J' - ONE ANSWER PER LINE!

	Mentioned	Not mentioned	DK	Refusal
A - Basic fixed salary/wage	1	2	8	9
B - Piece rate or productivity payments	1	2	8	9
C - Extra payments for additional hours of work/overtime	1	2	8	9
D - Extra payments compensating for bad or dangerous working conditions	1	2	8	9
E - Extra payments compensating for Sunday work	1	2	8	9
F - Other extra payments	1	2	8	9
G - Payments based on the overall performance of the company (profit sharing scheme) where you work	1	2	8	9
I - Income from shares in the company your work for	1	2	8	9
J - Advantages of other nature (for instance medical services, access to shops, etc.)	1	2	8	9
K - Other (SPONTANEOUS)	1	2	8	9

INTERVIEWER: QUESTIONS EF8 and EF9. SHOULD ONLY BE ASKED TO SELF-EMPLOYED PEOPLE!

I.E. THOSE WHO ANSWERED "1" or "2" TO Q6

NEW

#### EF8 What proportion of revenue do you receive from your most important client?

SHOW CARD EF8 - READ OUT - ONLY ONE ANSWER POSSIBLE!

1	_ 1	600	than	50	percent
	_		11111111	"	Derceni

- 2-51 to 75 percent
- 3 More than 75 percent
- 8 DK/no opinion (spontaneous)
- 9 Refusal (spontaneous)

(MODIFIED TREND)

#### EF9 What do your earnings from your main business include?

#### SHOW CARD EF9- READ OUT FROM 'A' TO 'C'- ONE ANSWER PER LINE!

	Mentioned	Not mentioned	DK	Refusal
A - Income from self-employment such as own business, profession or farm	1	2	8	9
B - Payments based on the overall performance of the company (profit sharing scheme) or partnership where you work	1	2	8	9
C - Income from shares in the company you work for	1	2	8	9
D - Other (SPONTANEOUS)	1	2	8	9

If EF9.B=1

### EF9\_1 Thinking about the payments based on the overall performance of the company (profit sharing scheme):

READ OUT 'A' - 'B'

	Yes	No	DK	Refusal
EF91_A - Are these payments based on the overall performance of the company calculated according to a predefined formula?	1	2	8	9
EF91_B - Do you receive these payments on a regular basis?	1	2	8	9

ASK ALL

(MODIFIED TREND)

EF10 Please can you tell us how much are your net monthly earnings from your main paid job? Please refer to the average earnings in the recent months. If you don't know the exact figure, please give an estimate.

INTERVIEWER: ONLY INCOME FROM THE MAIN JOB COUNTS, DO NOT INCLUDE OLD AGE PENSIONS, ETC.

PLEASE EXPLAIN THAT THE MAIN JOB REFERS TO THE JOB THEY REFERRED TO WHEN SCREENED FOR ELIGIBILITY.

INTERVIEWER: IF NECESSARY, EXPLAIN NET MONTHLY EARNINGS ARE THE EARNINGS AT ONE'S DISPOSAL AFTER TAXES AND SOCIAL SECURITY CONTRIBUTIONS!

Net monthly earnings from the main job in national currency:				

88888888 - DK (spontaneous) 99999999 - Refusal (spontaneous) INT: ASK EF11 IF RESPONDENT DOES NOT KNOW THE NET MONTHLY EARNINGS FROM THE MAIN JOB OR IN CASE OF SOFT REFUSAL

(NEW)

EF11 Perhaps you can provide the approximate range instead. What letter best matches your total net earnings from your main job (SHOW CARD EF11)? Use the part of the show card that you know best: weekly, monthly or annual earnings.

INTERVIEWER: SHOW CARD EF11.
PLEASE CIRCLE THE CODE THAT MATCHES THE RESPONDENT'S ANSWER/LETTER

SHOW CARD EF11 - Please tell me the letter that corresponds with your net monthly earnings from your main job. Use the part of the card that you know best: weekly, monthly or annual net earnings.)

1 = D
2 = B
3 = I
4 = 0
5 = T
6 = G
7 = P
8 = A
9 = F
10= E
11= Q
12= H
13= C
14= L
15= N
16= R
17= M
18= S
19=K
20=U
21=V

Code	WEEKLY	MONTHLY	YEARLY
D	Less than €25	Less than €100	Less than €1.200
В	€26 to €35	€101 to €150	€1.201 to €1.800
I	€36 to €50	€151 to €200	€1.801 to €2.400
0	€51 to €60	€201 to €250	€2.401 to €3.000
T	€61 to €75	€251 to €300	€3.001 to €3.600
G	€76 to €100	€301 to €400	€3.601 to €4.800
P	€101 to €125	€401 to €500	€4.801 to €6.000
A	€126 to €150	€501 to €600	€6.001 to €7.200
F	€151 to €185	€601 to €750	€7.201 to €9.000
E	€186 to €250	€751 to €1.000	€9.001 to €12.000
Q	€251 to €300	€1.001 to €1.250	€12.001 to €15.000
Н	€301 to €350	€1.251 to €1.500	€15.001 to €18.000
С	€351 to €425	€1.501 to €1.750	€18.001 to €21.000
L	€426 to €500	€1.751 to €2.000	€21.001 to €24.000
N	€501 to €550	€2.001 to €2.250	€24.001 to €27.000
R	€551 to €600	€2.251 to €2.500	€27.001 to €30.000
M	€601 to €650	€2.501 to €2.750	€30.001 to €33.000
S	€651 to €750	€2.751 to €3.000	€33.001 to €36.000
K	€751 to €850	€3.001 to €3.500	€36.001 to €42.000
U	€851 to €1.000	€3.501 to €4.000	€42.001 to €48.000
V	€1.001 or more	€4.001 or more	€48.001 or more
22	(Refusal)		
23	(Don't know)		

# INTERVIEWER: QUESTION EF12 SHOULD ONLY BE ASKED TO SELF-EMPLOYED PEOPLE! I.E. THOSE WHO ANSWERED "1" or "2" TO Q6

(NEW)

#### EF12 Do you agree with the following statements?

READ OUT 'A' - 'B'

	Yes	No	DK	Refusal
A - If I had a long term sickness, I would be financially secure	1	2	8	9
B - I enjoy being my own boss	1	2	8	9

TO ALL

(MODIFIED TREND)

P14 Thank you for participating in the fifth European Foundation Working Conditions Survey. Eurofound may conduct a small number of follow-up interviews (length: maximum one hour) with respondents in the next year.

	Would '	you be willing	to partici	pate in sucl	h a follow-u	p interviews?
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1 - Yes

2 - No

INTERVIEWER! PROMPT THE RESPONDENT ON TELEPHONE OWNERSHIP AND RECORD IN P12, P23

#### **Interview protocol Date of the interview:** Day: **P1** Month: **P2** Time of the beginning of the interview: Hour: Minutes: **USE 24 HOUR CLOCK P3** Number of minutes the interview lasted: Minutes: **P4** Number of persons present during the interview, including interviewer. 1 - Two (Interviewer and respondent) 2 - Three 3 - Four 4 - Five or more **P5 Respondent cooperation** 1 - Excellent 2 - Fair 3 - Average 4 - Bad **P6 Size of locality (LOCAL CODES) P7 Region (LOCAL CODES) P8** Postal code **P9** SAMPLE POINT NUMBER P10 INTERVIEWER NUMBER P11 WEIGHTING FACTOR P12A Fixed telephone available in the household? 1 - Yes 2 - No P12B Mobile telephone available in the household? 1 - Yes2 - No P13 Language (variant) of interview 01 Lithuanian 23 German 12 Croatian 02 24 French 13 Latvian Romanian 25 03 Greek 14 Dutch Turkish 04 Maltese Czech 15 26 Serbian 05 Danish 16 Polish 27 Albanian 28 06 Estonian 17 Portugase Russian Spanish 18 Swedish 29 Montenegrin 07

19

20

21

22

Slovenian

Slovakian

Norwegian

Bulgarian

08

09

10

11

Finnish

**English** 

Italian

Hungarian

Luxembourgish

Catalan

30

31