What is Eurofound’s e-survey ‘Living, working, and Covid-19’?

This online survey aims to capture the most immediate changes in the quality of life and work that occur during the outbreak of the COVID-19 pandemic. A range of questions on well-being, health, optimism as well as on household are relevant to people across various age groups and life situations. The survey is designed for a general population of 18 years or older living in the EU Member States, but it is open for people from other countries too.

The first results of this survey will be made available over the course of 2020. Respondents who opt-in to receiving follow-up questionnaires to help monitor changes over time, will be sent tailored reports based on the results of this survey.

For further information and updates, please visit Eurofound website: https://www.eurofound.europa.eu/

Who is carrying out the survey

The survey is being carried out by The European Foundation for the Improvement of Living and Working Conditions (also known as Eurofound).

Eurofound is committed to protecting and respecting your privacy. Personal information collected through this survey will be handled in line with the data protection rules applicable to EU institutions and bodies.

What personal data will be collected?

You may provide your email in case you consent to be re-contacted for follow-up research. In this case your data will be linked to your email for the purpose of statistical analysis in a pseudonymized form so that any data is not personally identifiable.

Data related to electronic communications (e.g., IP address, information about the web browser, page location) will also be collected and processed, using Google Analytics cookies and Facebook Pixel, for the purposes of evaluating the use of the survey and analysing the traffic. Please note that as neither Google Analytics nor Facebook Pixel are functional, you may refuse their use by selecting the appropriate settings on your browser. Should you refuse their use, you will not be prevented from participating in the survey.

For more information on how to reject the cookies or delete them on your browser, please read https://www.aboutcookies.org/how-to-control-cookies/ and https://www.aboutcookies.org/how-to-delete-cookies/

1 The European Foundation for the Improvement of Living and Working Conditions (Eurofound) is an autonomous body of the European Union, created in 1975 to assist the formulation of future European policy on social and work-related matters.

Who will access your data and how long will it be kept for?

The anonymised dataset as well as the data obtained using cookies and similar technology, which will not contain email address or ID numbers, will only be accessed by the research teams within Eurofound.

If you have agreed to be re-contacted for further research, then your contact details will be kept for up to two years before being securely deleted.

How is your personal data protected?

Several security controls have been put in place to protect your personal data from unauthorised access, use or disclosure. Your data will be stored on servers, located in the European Union hosted by www.soscisurvey.de with access permitted uniquely for authorised research staff.

Your responses will be stored separately from both your email address and the data collected using cookies and similar technology. Your answers will be used solely for research purposes. Your participation, together with your individual responses to the questions, will be kept strictly confidential. The results of the research will be anonymised, used for statistical information only and you will not be identifiable in any published results.

What is the legal basis for processing your personal data?

The entire processing is necessary for the performance of research tasks carried out by Eurofound in the public interest and is based on your explicit consent. If you wish to withdraw your consent at any time, please see the ‘What are my rights?’ section below.

What are my rights and how can I exercise them?

Where you provide your email address in order to be re-contacted for further research, you have the right to, within the limits set out by the law, access the personal data we store, to rectify any inaccurate or incomplete data or to erase it, to obtain the restriction and/or objection to the processing, or to withdraw your consent.

Should you wish to exercise any of these rights, please contact dataprotectionofficer@eurofound.europa.eu

Who can I contact about the survey?

If you have comments or questions, any concerns or a complaint regarding the collection and use of your personal data, please feel free to contact the following:

The European Foundation for the Improvement of Living and Working Conditions (Eurofound)
Wyattville Road, Loughlinstown, Dublin 18, Ireland
Tel: (+353 1) 204 3100; Fax: (+353 1) 282 64 56 / 282 42 09
The Data Controller: The Director of Eurofound, c/o Massimiliano Mascherini
E-mail: esurvey@eurofound.europa.eu
And/or the Data Protection Officer:
E-mail: dataprotectionofficer@eurofound.europa.eu

You may also lodge a complaint before and/or obtain assistance from the following at any time:

European Data Protection Supervisor
Rue Wiertz 60, B-1047 Brussels, Belgium